



## PRIVACY POLICY

[www.reachoutarts.co.uk](http://www.reachoutarts.co.uk)

[www.medievaldays.com](http://www.medievaldays.com)

*We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We may also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.*

*At times we may have a 'shop' option on our website, through this shop, when you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.*

*ReachOut Arts collect such Non-personal and Personal Information for the following purposes:*

- 1. To provide and operate the Services;*
- 2. To provide our Users with ongoing customer assistance and technical support;*
- 3. To be able to contact our Visitors and Users with general or personalised service-related notices and promotional messages;*
- 4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;*
- 5. To comply with any applicable laws and regulations.*

*ReachOut Arts and Medieval Days websites are hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our services to you. Your data*

[www.reachoutarts.co.uk](http://www.reachoutarts.co.uk)

[www.medievaldays.com](http://www.medievaldays.com)

[gdpr@reachoutarts.co.uk](mailto:gdpr@reachoutarts.co.uk)



may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

You can see via our cookie banner which cookies we use, to find out more about cookies, you may wish to visit: <http://www.allaboutcookies.org>

Setting info based on your browser:

Firefox settings:

<https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop?redirectslug=Enabling+and+disabling+cookies&redirectlocale=en-US>

Internet explorer settings:

<https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>

Google Chrome settings: <https://support.google.com/chrome/answer/95647>

Safari settings: <https://support.apple.com/en-gb/guide/safari/sfri11471/mac>

Safari IOS Settings: <https://support.apple.com/en-us/HT201265>

Android Settings:

<https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DAndroid&hl=en&oco=0>

To opt out of google analytics - <http://tools.google.com/dlpage/gaoptout>



*If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at [gdpr@reachoutarts.co.uk](mailto:gdpr@reachoutarts.co.uk)*

*If you don't want us to process your data anymore, please contact us at [gdpr@reachoutarts.co.uk](mailto:gdpr@reachoutarts.co.uk)*

For further information on how we operate under GDPR regulations as a business please see our GDPR policy on our policies page on our website.